

Mountain Qualification Labels

Administration

1 Procedure for obtaining a Qualification Label

The applicant has to prove the conformity of the qualification system to the corresponding UIAA Standard.

Application phase: The way to proceed is described below:

- 1) send the application form and accompanying documents online.
- 2) The MQL Chairman (or another member appointed by him/her) assesses the "scheme" for which the application is received & proposes a validator to this organization and informs the applicant & MQL Administrator.
- 3) UIAA office sends the invoice for registration or/and accreditation visit
- 4) Process starts once payment is received & Agreement is signed and returned
- b) Induction and Validation Phase

Induction and Validation visit(s) by mutual agreement of suitable date(s)

After induction and validation visit, the UIAA validator(s) send his/their report based on Activity Evaluation Checklist to Training Panel.

If the criteria in evaluation checklist are met, the applicant will be issued a UIAA MQL certificate.

c) All fees, travel and expenditure costs are paid

2 Delivery

If all the conditions specified in Section 1 have been met, the MQL Administrator shall issue a Certificate to the applicant organization who will then become a MQL Holder.

The newly certified MQLH will be published as 'approved' on the UIAA website page simultaneously with the delivery of the certificate.

3 Validity

The MQL certificate is valid for 5 years from the date of issue.

A MQL certificate is only valid for the MQLH whose name is on the certificate and for the specific scheme(s) of Training Standard as stated on the certificate.

4 Revalidation & Termination

a.) Revalidation – Before the expiry of the Qualification Label, a revalidation application

must be completed to confirm that all compulsory elements of the qualification scheme have been maintained. The Training Panel may require an additional validation visit if significant changes are identified or reported.

b.) *Termination* – If the applicant wants to terminate a Qualification Label at the end of the current year, the MQL Administrator must be informed. Details of all expired or cancelled MQL will be archived by the UIAA for ten years.

5 Withdrawal

The Training Panel shall withdraw an existing MQL from the applicant in the following conditions:

a. Non-compliance

• If the qualification scheme no longer meets the requirements of the relevant Qualification Labels.

b. Default in renewal of certificate

• If the revalidation report is not completed satisfactorily.

c. Default in payment of fees

- If the MQLH has not paid the UIAA membership fee.
- If there are delays in payment.

d. Misuse of the Qualification labels

If a MQLH misuses the UIAA Training Qualification labels Label in any way. See disputes handling (last section).

In case of a withdrawal, an appropriate notice will be published on the UIAA website. The MQLH will be informed immediately in writing of any product withdrawal and the reason for the withdrawal.

Rights & Obligations of Qualification Label Holders

4.1 Rights

- To use the Qualification Label trademark in accordance with the UIAA Branding guidelines.
- To use the Qualification Label trademark in catalogues, advertisements, websites and other promotional material in accordance with UIAA Branding guidelines.
- To receive various information and publications concerning the Qualification Label like catalogues, guides as well as press releases (freely reproducible with source acknowledgement).
- To be displayed as a MQLH on the UIAA website (<u>www.theuiaa.org</u>) in accordance with the overall UIAA provisions.
- To participate in the MQL seminars or other related events as decided by the Panel.
- To appeal in writing to the Training Panel Chairman. In case of a dispute arising out of matters related to the administration of the Qualification Label, a Board of Appeal comprising of the Chairman, a Training Panel Delegate (who cannot be from the country of the complainant) and the MQL Administrator will be convened.

4.2 Obligations

- To comply with the rules in these Regulations and financial obligations.
- To implement the relevant Qualification labels developed by the Training Panel and to strictly apply the guidelines on use of MQL trademark on its products or services in accordance with UIAA Branding Guidelines.
- To inform the MQL Administrator in case of discontinuation/ termination of service that carries a MQL Certification.

Disputes handling

Any dispute:

- 1. Arising from fee payment / non-payment
- 2. Arising from disagreements about validation
- 3. Arising from not following MQL Regulations
- 4. Arising from legal matters

Will be arbitrated by the Mountaineering Commission's President. He/She will decide within 3 months after having received the grievances of the parties in writing, which should be submitted with 3 months after the questioned event. The applicant can appeal filing his case before the UIAA Court (See the Court's regulations). The applicant can also proceed to appeal in UIAA Court if the Commission's President doesn't pronounce his award during the 3 months

term.