IMPORTANT SAFETY RECALL INFORMATION

The button assembly on a limited number of 1.1” Omni Swivel Pulleys and associated variants may not be secure. If the button comes out the side plate can open, allowing the rope to fall out which can result in serious injury or death. It was discovered that a small number of pulleys manufactured from February 2020 through October 2022 may not have had adequate thread locker or sealant, allowing the set screw to back out. Under normal circumstances, either the thread lock or sealant is adequate to secure the button and prevent this issue.

Rock Exotica is issuing a recall for Omni Block 1.1” style pulleys, manufactured from February 2020 through October 2022. These pulleys must be returned to us for inspection / repair.

Rock Exotica is also issuing an inspection notice for all Omni Block style pulleys made from 2018 through October 2022. Pulleys can be inspected by the user / competent person, or if you are not comfortable doing the inspection, you can return it to us for inspection. Inspection criteria is detailed at the end of the document.

Additionally, as a reminder, all products should be inspected before and after each use. For Omni pulleys, the buttons and set screws should be a part of this inspection, along with checking for cracks / deformation / corrosion, the action of the side plate, sheave and swivel eye, bolts, and general condition. Accordingly, we are including supplementary information on checking the button set screws for earlier Omnis made before 2018.

Recall Notice for Omni 1.1” Pulley Variants, 20050xxx through 22304xxx:
Stop Use, Remove from Service & Return to Rock Exotica

Follow these steps to determine if your Omni Pulley is subject to recall:

a) Verify the model number of your Omni Pulley as a 1.1” variant.

b) Find the serial number on your Omni Pulley.

c) IF the serial number falls on or within the range of 20050xxx to 22304xxx, then your Omni Pulley is subject to recall and must be returned to Rock Exotica. Follow the instructions on page 4 to return your pulley for inspection or repair.
Identifying Your Omni Pulley Model

Use the information below to identify your model, matching the correct part number along with the description.

### Rock Exotica 1.1” Omni Variants

<table>
<thead>
<tr>
<th>Part #</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>P54</td>
<td>Omni-Block 1.1” (Single)</td>
</tr>
<tr>
<td>P54-B</td>
<td>Omni-Block 1.1” (Single/Black)</td>
</tr>
<tr>
<td>P54 D</td>
<td>Omni-Block 1.1” (Double)</td>
</tr>
<tr>
<td>P54 D-B</td>
<td>Omni-Block 1.1” (Double/Black)</td>
</tr>
<tr>
<td>P54 SB-B</td>
<td>Omni-Block 1.1” SwivaBiner Top Single/Black</td>
</tr>
<tr>
<td>P54 D SB-B</td>
<td>Omni-Block 1.1” SwivaBiner Top (Double/Black)</td>
</tr>
</tbody>
</table>

### All other Rock Exotica Omni Models

<table>
<thead>
<tr>
<th>Part #</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>P51</td>
<td>Omni-Block 1.5” (Single)</td>
</tr>
<tr>
<td>P51-B</td>
<td>Omni-Block 1.5” (Single/Black)</td>
</tr>
<tr>
<td>P51 SH</td>
<td>Omni-Block 1.5” Shackle Top</td>
</tr>
<tr>
<td>P51 SS</td>
<td>Omni-Block 1.5” Stainless Steel Sheave</td>
</tr>
<tr>
<td>P51 D</td>
<td>Omni-Block 1.5” (Double)</td>
</tr>
<tr>
<td>P51 D-B</td>
<td>Omni-Block 1.5” (Double/Black)</td>
</tr>
<tr>
<td>P53</td>
<td>Omni-Block 2.0” (Single)</td>
</tr>
<tr>
<td>P53-B</td>
<td>Omni-Block 2.0” (Single/Black)</td>
</tr>
<tr>
<td>P53 D</td>
<td>Omni-Block 2.0” (Double)</td>
</tr>
<tr>
<td>P53 D-B</td>
<td>Omni-Block 2.0” (Double/Black)</td>
</tr>
<tr>
<td>P55</td>
<td>Omni-Block 2.6” (Single)</td>
</tr>
<tr>
<td>P55-B</td>
<td>Omni-Block 2.6” (Single Black)</td>
</tr>
<tr>
<td>MHP55</td>
<td>Omni-Rigging Block 2.6”</td>
</tr>
<tr>
<td>MHP58</td>
<td>Omni-Rigging Block 4.5”</td>
</tr>
</tbody>
</table>
Identifying Your Serial Number

Recall dates
The Recall dates span from February 2020 through October 2022 for the 1.1” Omni Pulley. The serial numbers that correspond are:

20050xxx to 22304xxx

*If you have any questions about whether your serial number falls within this period, please contact us at recall@rockexotica.com
Returning Your Omni for Repair

Depending on your location, processing your Omni Pulleys for repair will take place directly with Rock Exotica, or with our worldwide network of authorized distributors. If you are located outside the US, please find the distributor closest to you and click on the links provided to return your equipment for inspection.

Follow the instructions specific to your region or country:

**United States**

Online Return Form: [www.rockexotica.com/omni-recall#return](http://www.rockexotica.com/omni-recall#return)

**Canada**

Online Return Form (Canada customers only)

Email: TNT WorkNRescue

**SOUTH AMERICA**

Customers in South America should contact [recall@rockexotica.com](mailto:recall@rockexotica.com) for more information.

**United Kingdom**

Online Return Form (UK Customers only)

Email: Gustharts

[www.gustharts.com](http://www.gustharts.com)

**EUROPE**

Customers in Germany, France, Spain, Italy, Sweden, Hungary, Ireland and Poland should go to [www.rockexotica.de](http://www.rockexotica.de) for instructions (you will be returning it to our distributor in Germany).

Customers in Norway should contact [www.aaksafety.no](http://www.aaksafety.no)

Customer in Belgium, Luxembourg and Netherlands should contact [www.rescue3benelux.eu](http://www.rescue3benelux.eu)

**ASIA**

Customers in China or HONG KONG should contact [www.denalicompany.co.kr](http://www.denalicompany.co.kr)

Customers in KOREA should contact [www.camperscorner.com.sg](http://www.camperscorner.com.sg)

Customers in SINGAPORE should contact [www.seaairthai.com](http://www.seaairthai.com)

Customers in THAILAND should contact [www.southerncross.net.au](http://www.southerncross.net.au)

**AUSTRALIA**

Customers in Australia should contact [www.southerncross.net.au](http://www.southerncross.net.au)

**HAVE QUESTIONS?**

We have set up a specific email address, designed for rapid response to your recall-related questions.

We urge you not to call or email other accounts that you may have used for standard customer service in the past, since these are not designed for the scale of specific questions about the Omni Pulleys and returning/repairing them according to the recall.

For the quickest and most direct assistance, please email:

[recall@rockexotica.de](mailto:recall@rockexotica.de)
NEW ZEALAND

Customers in New Zealand should contact www.treetools.co.nz

India

Customers in India should contact www.mtandt.com or click Here

South Africa

Customers in South Africa should contact www.ropeworkz.co.za or click here

If your location is not covered above, contact the dealer or distributor where the product was originally purchased or contact recall@rockexotica.com for more information.
Inspection Notice for Omni Pulleys from 2018 through February 2020:
Inspect Before Next Use

Follow these steps:

a) Identify the location of the set screw(s) on your Omni Pulley.
b) Compare the images in the inspection criteria to your pulley.
c) Follow the inspection instructions to determine if you are required to return your pulleys for additional inspection by Rock Exotica and repair if necessary.

If you are not comfortable doing the inspection, you may return your device(s) to us and we can perform the inspection for you. See details on returning your device for inspection on page 4.

Inspection Evaluation (from 2018 to current)

The inspection criteria below apply to Omni Pulleys manufactured from about 2018 to the current date. The serial number corresponding to this period begins at 18001xxx.

- **Brownish / Yellowish**: Sealant is even with or slightly below surface.
  - STATUS: PASS

- **No Sealant**: STATUS: RETURN

- **White / Grey**: Sealant is slightly below, even with or above surface.
  - STATUS: PASS

- **Brownish / Yellowish**: Sealant is above surface.
  - STATUS: RETURN

Set Screw Location is above each button on the Omni
Inspection Evaluation (prior to 2018)

The inspection criteria below apply to Omni Pulleys manufactured prior to 2016. The serial number corresponding to this period includes all manufacture dates on or prior to 17365xxx.

Approx. 2016 – 2018
White / Grey
Sealant is slightly below, even with or above surface.
STATUS: PASS

Set screw above surface
STATUS: RETURN

Set Screw Location
is above each button on the Omni

2016 & Prior Years
Set screw even with surface or slightly below.
STATUS: PASS

Set screw above surface
STATUS: RETURN

Set Screw Location
is above each button on the Omni

Inspection Evaluation (prior to 2016)

The inspection criteria below apply to Omni Pulleys manufactured prior to 2016. The serial number corresponding to this period includes all manufacture dates on or prior to 15365xxx. Omni-Blocks prior to about 2016 were made in a slightly different manner. The button set screw has thread lock but no sealant on top of it. The correct position of the set screw is the same as all later Omni’s – it should be slightly below the surface (see pictures). Inspect and if yours is not below the surface, please return it and we will repair it.