



## IMPORTANT SAFETY NOTICE

### Voluntary Recall of Wild Country Superlight Rocks

All "SUPERLIGHT ROCK" (code 40-RSL) and all "SUPERLIGHT ROCK SET 1-6" (code 40-RSLSET) chocks produced before December 31, 2022 are subject to recall.

#### Recalled SUPERLIGHT ROCK (40-RSL) Photo

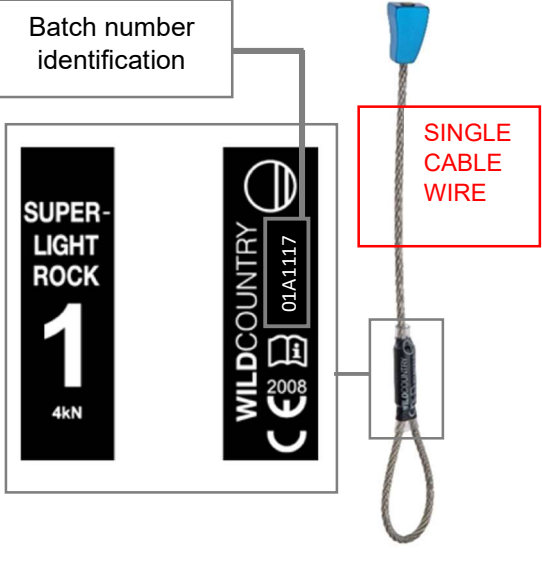


SUPERLIGHT ROCK (code 40-RSL)					
Size 1	Size 2	Size 3	Size 4	Size 5	Size 6
Purple	Green	Silver	Gold	Blue	Red
					

#### Recalled SUPERLIGHT ROCK SET (40-RSLSET 1-6) Photo



## PRODUCT IDENTIFICATION

Recalled “SUPERLIGHT ROCK” (code 40-RSL) and “SUPERLIGHT ROCK SET 1-6” (code 40-RSLSET) chocks can be easily identified by the label on the tubular heat shrink, where the name of the product “SUPERLIGHT ROCK” is specified. However, the product can also be identified by the characteristic **single** cable wire.

<p>Batch number identification</p>  <p>SINGLE CABLE WIRE</p>	 <p>DOUBLE CABLE WIRE</p>					
<p>SUPERLIGHT ROCK with a single cable wire.</p>	<p>Other Wild Country chocks with double cable wire.</p>					
<p><b>SUBJECT TO RECALL</b></p>	<p><b>NOT SUBJECT TO RECALL</b></p>					
<p>SUPERLIGHT ROCK: 40-RSL, 40-RSLSET</p>	<p>ROCK: 40-RWA, 40-RWASET, ROCK CLASSIC: 40-RWSET, ROCK CENTRIC: 40-RCDA, 40-RCDA SET, SUPERLIGHT OFFSET ROCK: 40-OFFROCK, 40-OFFROCKSET</p>					
<p>Batch codes subject to the recall</p> <table border="1" data-bbox="311 1478 614 1668"> <tr><td>01A1117</td></tr> <tr><td>01A1217</td></tr> <tr><td>01A1219</td></tr> <tr><td>03A1219</td></tr> <tr><td>02A0221</td></tr> </table>	01A1117	01A1217	01A1219	03A1219	02A0221	
01A1117						
01A1217						
01A1219						
03A1219						
02A0221						
<p>Future production <b>NOT SUBJECT TO RECALL</b></p>						
 <p>NOT affected from the recall, if UKCA 8503 is present and the batch Nr. starts with 06</p>						

All “SUPERLIGHT ROCK” (code 40-RSL) and all “SUPERLIGHT ROCK SET 1-6” (code 40-RSLSET) chocks produced before December 31, 2022 are subject to recall.

The new “SUPERLIGHT ROCK” production will be fixed and identified with a new batch number starting with the number 06 or higher, and the UKCA logo. Any “SUPERLIGHT ROCK” (code 40-RSL) and “SUPERLIGHT ROCK SET 1-6” (code 40-RSLSET) with batch code starting with number **06 2023** (or higher) **is not** affected by the recall.

NO OTHER MODELS of chocks are involved in the recall.

### **Explanation of the batch code**

The batch code of SUPERLIGHT ROCK and SUPERLIGHT ROCK SET 1-6 chocks is composed of seven digits, “xxAmmyy”. These seven digits indicate respectively:

xx - Dwg Index

A - Production Batch

mm – Month

yy – Year of Production

**Hazard:** Wild Country has recently learned that when single cable “SUPERLIGHT ROCK” (code 40-RSL) and “SUPERLIGHT ROCK SET 1-6” (code 40-RSLSET) chocks are exposed to maritime seaside conditions with high concentrations of salt and/or humid climate with salty atmosphere for an extended period of time, corrosion inside of the ferrule (the swage covered in plastic that is labelled with the name of the product) can occur. This can significantly reduce the breaking strength of the chocks and may therefore become dangerous for a climber in the event of a fall from height.

As this corrosion process is not visible to the user and cannot be identified, we strongly recommend stopping using the Superlight Rocks immediately and following the recall instructions.

### **EU:**

Please contact us at the following contact services (from 8.30 a.m. to 9.30 p.m. GTM+1 European time, from Monday through Friday):

<a href="mailto:support_at@wildcountry.com">support_at@wildcountry.com</a>	+43 720 231331	Wild Country Austria
<a href="mailto:support_de@wildcountry.com">support_de@wildcountry.com</a>	+49 89 412 07724	Wild Country Germany
<a href="mailto:support_it@wildcountry.com">support_it@wildcountry.com</a>	+39 0471 1832441	Wild Country Italy
<a href="mailto:support_uk@wildcountry.com">support_uk@wildcountry.com</a>	+44 1224 039170	Wild Country United Kingdom
<a href="mailto:support_int@wildcountry.com">support_int@wildcountry.com</a>	+44 1224 039170	Wild Country International

Otherwise, you can find more information about the recall, how to complete the return and obtain replacement online at [www.wildcountry.com](http://www.wildcountry.com) (at bottom of page, section

“RECALL”). There you can also find complete information on how to recognize the products subject to the recall.

Find answers to the most common questions in the **“FAQ”** section.

If you decide to contact us via e-mail, please include the words “Recall SUPERLIGHT ROCK” in the subject line to help us respond immediately to your specific request.

**At the Wild Country website, you will find the options we are offering to return the recalled chocks:**

1. Personally deliver your chocks to the store where you purchased them or to any authorized Wild Country Dealer or Mountain Shop (you can find the list of shops attached or at the following link:  
<https://www.wildcountry.com/storelocator>).

The store personnel will take care of your return and will give you the possibility to choose a replacement product (see above).

2. Go to the Wild Country website (on the section <https://www.wildcountry.com/product-recall>) and follow the instructions titled “INSTRUCTION MANUAL FOR ONLINE RECALL” to know how to select the product you are returning and choose the product you wish as a replacement (see above).

For any specific or additional information, we kindly ask you to contact one of the contact services above.

Wild Country ensures free replacement until December 31, 2026

We sincerely appreciate your understanding and support as we work through the recall process, and we apologize for any inconvenience caused.

Thank you in advance for your cooperation.

Sincerely,

**The Wild Country Team**